

Joint DOMESTIC HOMICIDE REVIEW and SAFEGUARDING ADULT REVIEW

Case No. 18

ACTION PLAN

Overview Report Recommendations

Recommendation	Scope of recommendation i.e. local or regional	Action to take	Lead agency	Key milestones achieved in enacting the recommendation	Target date	Completion date and outcome
The existing Mental Health Act Transportation Policy ¹ should be reviewed, to ensure effective communication between Agencies when a Mental Health Act assessment date and time has been arranged. It is suggested that the review should consider whether, in circumstances such as these (where there has been limited contact with	Regional	Review existing policy and make changes based on the learning from this review.	West Midlands Ambulance Service Richard Corall in WMAS is updating this richard.corrall@wmas.nhs.uk		June 2023	Revised policy to be agreed by WMAS, relevant ICB shared with all relevant agencies Incomplete but ongoing

¹ The [Mental Health Act Transportation Policy](#) is the responsibility of the West Midlands Ambulance Service. The policy is based on the [Mental Health Act 1983: Code of Practice](#).

<p>Mental Health professionals) that more weight is given to the opinion and experience of carers or close relatives. A are regional</p>						
<p>Where a safeguarding assessment is undertaken on an adult who is the victim of Domestic Abuse and is also seen as having care and support needs, Information must be requested from the MASH portal and, where necessary, a multi-agency meeting should be convened when necessary to consider a multi-agency plan of support from the wider Partnership. Particularly where the person remains 'vulnerable' due to Domestic Abuse and other issues.</p>	<p>Local</p>	<p>Inter-agency training programme. ASC to update SOPs</p>	<p>Adult Social Care SC leads</p>		<p>March 23</p>	<p>This is also incorporated in Multi-Agency training SOPs update Completed March 2023</p>

<p>All frontline practitioners and supervisors should be reminded of the need to accept responsibility for making <i>safeguarding</i> referrals to other services, and not to assume that other agencies /professionals will make necessary referrals. An effective referral should also contain sufficient case history for the Agency receiving the referral to understand the service users' needs to enable them to make a fully informed decision about the provision of service.</p>	Local	Learning Communication	<p>Safeguarding Adults Board</p> <p>PK to write to BB (For learning sub-group)</p>		August 2023	Incomplete - ongoing
<p>H&WNHSH&CT Should consider the findings from this review and how vulnerable people with a mental illness related disability, are identified</p>	Local	Seek assurance from NHS trust	H&WNHSH&CT		March 2023	<p>This has already been considered nationally and locally at the Integrated Safeguarding Committee.</p> <p>The following NICE guidance is helpful</p>

<p>and supported in our communities (and whether domestic abuse is routinely considered in care and treatment plans, particularly when people are discharged from services due to difficulties with engaging them).</p>						<p>1 Recommendations Domestic violence and abuse: multi-agency working Guidance NICE Domestic Abuse Policy has been reviewed and requires all staff to routinely enquire about Domestic Abuse and all staff must include evidence of domestic abuse learning when they refresh their safeguarding training every 3 years.</p> <p>There is also ongoing work across the Trust around risk assessments for patients open to mental health services</p> <p>Complete</p>

Single Agency Recommendations West Mercia Police					
Recommendation		Action Required by Agency	Implementation Lead	Target Date for Completion	Summary of Action Taken and Date
PCSOs to be better equipped and supported to carry out the role of engaging with High Risk victims of DV.		Review PCSO engagement with DV situations, identify training and capability gaps and implement risk management strategies	DCI Jon Roberts	June 2023	DA Matters – Some PCSO's have been on DA Matters training but as said before there are limited numbers and front line officers have been given priority. L&D are developing a new programme Investigating Domestic Abuse which is currently being delivered to frontline staff. This training will include PCSO's. Review current policy around PCSO's and attendance at DV incidents. Ongoing.
Clarity is required regarding any risk assessments and the long term appreciation of the inherent risk of any situation. Awareness would improve consistency in practice. The communication of relevant detail will improve how vulnerability is recorded and responded to ensuring highest levels of service.		Direction to be given to Officers around holistic assessment of risk prior to any Police intervention to allow targeted long term risk mitigation.	DCI Lou Wall		West Mercia Police have delivered Look Beyond the Obvious training to all staff alongside the DA Matters training to enhance recognition of risk indicators, improve risk assessments and recording. The Force is shifting its approach to become more 'trauma informed' but this is a significant cultural change to Policing. Officers attending incidents have access to intelligence to inform holistic risk assessments via laptops. However, it is recognised that deployment to immediate response situations does not afford staff the opportunity to use these. As a result intelligence can be conveyed directly via radio from OCC who have access to the full range of intelligence. In due course an upgrade is planned to our OCC Command and Control Saab Safe. This will provide integration to our Intelligence systems so that responding staff should be able to see updates and access intelligence on their hand held mobile phones. Completed March 2023
Harm Assessment Units should review standard		Review of SOPs across each HAU.	DCI Jon Roberts	June 2023	The review of the Harm Assessment Unit Standard Operating Procedure is in process across all HAU's within West Mercia.

<p>operating procedures to ensure that referral principles are consistent across the force area and that SOP principles are reflective of the wider safeguarding referral principles recognised across statutory partners. Specifically considering the principle: all agencies have a responsibility to refer and it should not be assumed that a referral is another agency's responsibility.</p>				<p>The final SOP's has not been finalised as yet but communication has been shared with Harm Assessment Unit teams to ensure that every concern is referred to appropriate partners irrespective of which agency may take the lead. Ongoing</p>
<p>Domestic Violence Prevention Orders should be recorded in a centrally accessible system. Central access will support early recognition and response to risk providing an improved service to victims of domestic abuse and coercive and controlling behaviour. Central access will provide proactive tasking and briefing opportunities for</p>	<p>Identify central repository to enable effective tasking and corporate memory and governance.</p>	<p>DCI Lou Wall</p>		<p>Domestic Violence Protection Orders are now recorded on West Mercia Police's intelligence and crime recording system Athena within the Orders and Interventions tab and therefore now are accessible to all staff. From here they can be included within the daily briefing system to ensure activity is undertaken to actively police the risk through 'actionable tasks'. Completed March 2023</p>

<p>frontline sergeants and officers to consider tactical options to address high risk perpetrators of domestic violence and also enhance support for the most vulnerable victims.</p>				
<p>To support and equip DARO's in their role to risk assess and engage with victims of High Risk DV and facilitate multi agency risk management.</p>	<p>Review of DARO role and training to identify training and capability gaps.</p>	<p>DCI Jon Roberts</p>	<p>June 2023</p>	<p>RE DARO's changing the risk assessment e mail has been sent to DARO supervisors for discussions with their staff. DS Fisher force DA lead training review for DARO's is currently in progress through DA lead with LPA responses awaited to provide a force overview across each Local Authority area. LPA response will inform a Learning Needs assessment to L&D. Ongoing</p>
<p>A comprehensive package of Adult Safeguarding Training should be provided to frontline practitioners, OCC staff and supervisors to enable a practical interpretation of Mental Health, Mental Capacity and Adult Care Act legislation within operational scenarios. Training is specifically required to enable practitioners to recognise when actions can be</p>	<p>Review of knowledge gaps and identification of products and training required. Raise awareness of existing vulnerability identifiers.</p>	<p>DCI Lou Wall</p>		<p>West Mercia police has worked with Worcester University to deliver a Mental Health training package that focuses on our response to Mental Capacity and the Mental health Act. Additionally an aid memoire has been developed for staff. These are to be delivered to all front line officers via video briefing and to OCC staff. Completed March 2023</p>

<p>taken to support and protect vulnerable persons despite an apparent "lack of consent". A continuing CPD Refresher Training provision should be implemented recognising the high levels of service demand.</p>				
<p>Domestic Abuse Triage (DAT) to be reviewed to ensure accountability is given to agreed actions and that escalation or alternative interventions may be considered to support vulnerable individuals; this would include recommendation for a further Professionals' Meeting.</p>	<p>Review of DAT process and ongoing governance.</p>	<p>DCI Jon Roberts</p>		<p>Across West Mercia there are three DAT's, each have been agreed through the relevant Domestic Abuse Strategic Groups in each Local Authority area. Information regarding 'escalation policies' in partnership practices has been recirculated to relevant police leads. West Mercia Police have worked, and continue to do so through the Strategic Domestic Abuse Forums to improve practices in these from national and local learning. Completed March 2023</p>
<p>Civil Orders and Civil breaches require differing burdens of proof and considerations for evidential thresholds at court. Support should be provided to all frontline practitioners and supervisory staff for improvements to be</p>	<p>Provide reference material and practical guidance around order applications.</p>	<p>DCI Lou Wall</p>		<p>The Vulnerability and Safeguarding Unit of West Mercia Police have engaged with Legal Services and agreed to support the creation of an intranet briefing page as a self-help tool in respect of Civil Orders. Whilst information currently exists on the internal intranet regarding the types of orders available this does not include within it any exemplars or templates to support officers understanding and enable application. A single point of contact for advice and gateway, prior to legal application, has been created in</p>

made in the services and interventions being provided to the most vulnerable persons.				the new High Harm Co-ordinator post. Completed March 2023
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