Foreword

It gives me great pleasure to introduce Worcester City Council’s Health Improvement Plan for 2017-2019. This plan is a combined commitment from a wide range of people and organisations to take steps to improve the health and well-being of local residents.

District Councils do not have a statutory responsibility for health services. However, we are responsible for (amongst other things) approving new housing developments, deciding when shops and pubs can sell alcohol, looking after parks and green spaces, measuring air pollution levels and providing swimming and sports facilities. These decisions all have a significant impact on the quality of people’s lives. We want to have a positive impact on health and well-being, to make it easier for people to make healthy choices and to enjoy being active and well in Worcester.

The new cross party Worcester City Plan 2016-2021 has ‘a healthy active city’ as a key aspiration for the first time. This Health Improvement Plan provides more detail of the actions that will help deliver this. It is a collaborative effort from Worcester City Council officers, Public Health staff, partners across the city, the voluntary sector and local enthusiasts.

I want to thank everyone for their contributions to this plan and for their commitment to making a difference. Together, we can build a healthy active city where everyone has the opportunity to be as fit and healthy as they can be.

Councillor Lynn Denham

I am delighted to support this plan. Our County Health and Well-being Strategy sets a strategic vision of residents being healthier, living longer, and having a better quality of life.

The City Council has a key part in making this a reality, and this plan sets out what will happen in Worcester City. I am particularly pleased to see how many different colleagues across the system are planning to work together to achieve a healthier Worcester, and how much progress has been made in recent years. Although people here are generally in good health, we must be able to target efforts where there are pockets of ill-health, and take a broad approach to tackling unhealthy lifestyles which are rapidly becoming the norm. This plan takes a comprehensive approach to improving health and I am sure that it will have impact.

Dr Frances Howie
Executive Summary

Worcester is a University and Cathedral City at the heart of the County of Worcestershire. It has about 100,400 residents and overall their health is good, either better than or similar to the English average. For example, rates of teenage pregnancy and numbers of pregnant women who smoke are below the national average. Life expectancy (79 years for men and 83 years for women) is as good as the national average.

However, health inequalities exist in Worcester City and the difference in some health outcomes between the most and least deprived sections of the city may be widening. For example, life expectancy is 11 years less for men in the most deprived parts of the city than it is in the least deprived areas, and the gap for women is six years. There are well known links between social deprivation and poor health, and the health of children living in poverty needs to have a focus. Although the rates of poverty are not high in comparison to other places, there are 3,200 children in the City who live in low income families. The percentage of low birth weight births and children achieving a good level of development by age five is worse in the city compared to the national average. These are known to be linked to social deprivation and underline the need to focus on the 3,200 children who are living in low income households.

As elsewhere, illness associated with unhealthy lifestyles is significant. Being physically inactive, smoking, drinking too much, and eating too much food which is high in salt, fat and sugar is as common in Worcester as it is elsewhere in the county. Indeed, some of these behaviours are more prevalent in Worcester City than they are elsewhere. Unless these issues are tackled, the burden of avoidable disease will continue to rise, and services will become increasingly pressured.

The City of Worcester is served by both Worcestershire County Council and Worcester City Council. Both Councils are committed to improving the health of local residents, and both have strategies and plans to achieve this. The County Council sets a broad strategic framework through its Five Year Health and Well-being Strategy and the City Council has produced a Five Year Strategic Plan setting the direction for Worcester to develop as a healthy and active city.
The Worcestershire Health and Well-being Board has recently adopted a five year Joint Health and Wellbeing Strategy which outlines three main health priorities for the county. These three overarching priorities are to:

- improve mental health and wellbeing
- increase physical activity
- reduce harm from drinking too much alcohol

These priorities were chosen on the basis of published data about local health, and following public consultation. Meeting the priorities within this plan would mean there would be a significant and lasting improvement to health in the City. The Health and Well-being Strategy also has a strong focus on prevention and action in these three areas can prevent ill-health from developing, as well as preventing health needs from getting worse.

Mental health is inextricably linked with physical health. Although evidence from the National Wellbeing Survey suggests that greater proportions of people in Worcester are generally satisfied with life, there are some areas that Worcester can improve on. The prevalence of common mental disorders such as depression and anxiety is increasing in Worcester City and many cases go undiagnosed. Many people do not seek treatment; either due to difficulty in recognising anxiety disorder or due to the stigma attached to mental illness. Campaign work to prevent mental ill health and building resilience is key, and some campaigns focussing on the ‘five ways to well-being’ and tackling stigma are proven to have impact.

Increasing physical activity will prevent a significant amount of disease. However, the estimated percentage of physically active adults in Worcester City has fallen since 2014 and we now have the lowest proportion of 35 to 54 year olds participating in sport or activity in the County. The number of physically inactive adults in Worcester City has increased. It is estimated that 70 deaths in Worcester City could be prevented per year if people undertake the UK Chief Medical Officers recommended levels of physical activity. Effective utilisation of the wide range of facilities in the city, outdoor spaces and green spaces for exercise and health would all reduce the health risks of Worcester residents.

Drinking too much alcohol is a contributing factor to hospital admissions and early deaths from a range of conditions. Although the rate of hospital admission for alcohol related conditions in Worcester has decreased in 2014/2015 compared to 2008/2009 levels, but it is still higher than for the other districts across the county. These rates can be reduced by evidence based, prevention activities at a local level.
Worcester City Council has adopted a cross party, strategic plan for the next five years ‘Building a successful future on 2,000 years of history (2016-2021) ’.

The City Plan has five interconnected themes, one of which is to become a “healthy and active” city. In order to enable residents in the city to be healthier, additional local priorities have been identified by the City Council.

Planning a healthy city also requires us to consider emerging themes, where problems may develop, or where we need a greater understanding. There are three of these, drawn from local data:

**Outcomes and access to services for the Black And Minority Ethnic (BAME) population:**
Worcester has seen a near doubling in the proportion of the BAME population from 2001 to 2011. We know that a higher than average proportion of BAME population in Worcestershire has a long-term limiting condition. This issue requires further in-depth exploration;

**Statutory homelessness:**
Worcester city remains an area of concern and one where trends have not significantly improved in recent years. The links between good housing and health are well known and we need to carry out more work to understand how best to make a difference;

**Air pollution:**
This is a clear and avoidable cause of disease, death and disability, and there are two air quality management areas in the City. It will be important to ensure that these are given priority, thereby benefiting the health of local residents.

The visions set out by the joint Health and Wellbeing Strategy and Worcester City Plan can only be achieved by bringing together organisations from the public, private, voluntary and community sectors and enabling them to work in partnership. The Health and Wellbeing Partnership in Worcester City provides the forum for organisations working together to improve the health and wellbeing needs of the people of Worcester City.

Although the County Strategy is a five year one, the Worcester City Action Plan will be a two year plan (2017-2019) which will be refreshed in 2019. The Partnership is responsible for the plan, and all members of the Partnership will contribute to its effective delivery and oversight.
Introduction

Health and well-being is influenced by a range of factors over the course of people’s lives. These factors are related to people’s surroundings and communities as well as their own behaviours. Collectively they have a much greater impact on health and well-being than health and social care services. To improve health and wellbeing, these factors need to be influenced.

Consequently, all partner organisations servicing the health and well-being needs of the people of Worcester need to work together and drive joined up action in order to bring about positive change and thereby an improvement in the health of the people of Worcester.

The Worcester City Health and Well-being Activity Plan shows the collective response of all partner agencies to the identified priorities of the Joint Health and Well-being Strategy (2016-2021) and the Worcester City Plan 2016-2021 - ‘Building a successful future on 2,000 years of history’ and details how local services are working to deliver on these priorities whilst continually monitoring and responding to local needs and demands.
Worcestershire Joint Health and Well-being Strategy

Worcestershire’s Joint Health and Well-being Strategy is a statement of the health and well-being board’s vision and priorities for 2017-2021 based on the joint strategic needs assessment and public consultation.

The vision of the Board is that:  
Worcestershire residents are healthier, live longer and have a better quality of life. Especially those communities and groups with the poorest health outcomes.

The six key principles that underpin this strategy include:
- working in partnership,
- empowering individuals and families,
- taking local action,
- using evidence in decision-making,
- involving people and
- being open and accountable.

The board will ensure that actions to implement this strategy align with our five approaches to prevention:
- Creating a health promoting environment by developing and enforcing healthy public policy and taking health impact into account systematically in decision-making.
- Encouraging and enabling people to take responsibility for themselves, their families, and their communities by promoting resilience, peer support and the development of community assets.
- Providing clear information and advice across the age range, so that people make choices that favour good health and independence.
- Commissioning prevention services for all ages based on evidence of effectiveness and within the funding available.
- Gate-keeping services in a professional, systematic and evidenced way, so that services are targeted to the people who would benefit most, regardless of their personal characteristic or circumstances.
The Worcestershire Health and Well-being Board have identified three key health and well-being priorities for 2017-2021.

1. Mental health and well-being throughout life
The focus will be on building resilience to improve mental well-being, and dementia. There will be four focus groups:
   - Under fives and their parents
   - Young people
   - Older people
   - Populations with poorer health outcomes
Key documents that support this priority:
   - Worcestershire Mental Health and Suicide Prevention Plan 2016-2021
   - South Worcestershire Clinical Commissioning Strategy 2013-2018
   - Worcestershire Children and Young People’s Plan 2014-2017

2. Being active at every age
The focus will be on increasing everyday physical activity. There will be three focus groups:
   - Under fives and their parents,
   - Older people
   - Populations with poorer health outcomes
Key documents that support this priority:
   - Worcestershire Physical Activity Plan 2016-2021
   - Sport Partnership Herefordshire and Worcestershire Business Plan 2016

3. Reducing harm from drinking too much alcohol
The focus will be on reducing consumption of alcohol and risky behaviour. There will be three focus groups:
   - Middle aged
   - Older people
   - Populations with poorer health outcomes.
Key documents that support this priority:
   - Worcestershire Alcohol Plan 2016-2021
   - South Worcestershire Community Safety Partnership Strategic Assessment 2016-2017

In addition to the county priorities it is recognised that there are local areas of need, which are highlighted in the Worcester city Health Profile (Annex One). The Health and Well-being Partnership will continuously monitor and respond to these identified needs.
Worcester City Council - One Plan

Worcester City’s strategic plan for the next five years is detailed in a cross party five year plan ‘Building a successful future on 2,000 years of history’. This plan is the council’s shared vision for a future Worcester not just about its activities but about how the council hope residents and stakeholders can pull together to create a successful, vibrant and sustainable Worcester.

There are five overlapping and interconnected themes that include:

1. Stronger and connected communities
2. A prosperous city
3. A healthy and active city
4. A heritage city for the 21st century
5. Sustaining and Improving our assets

The strategic vision for Worcester city as a healthy and active city is:
We want our city’s residents to have a good start in life, enjoying healthy and fulfilling lives, through to a dignified end. We want people to have the opportunity to be as fit and healthy as they can be by using all of Worcester’s assets, from the new swimming pool to our green spaces, to improve their wellbeing. Worcester will become an inspirational sporting city, hosting regular national and international competitions and boosting grassroots participation for people of all abilities.

For the residents this would mean:
People, families and communities will be able to make the best choices they can in relation to their own health. Health services being provided at home or as close to home as possible. Technology is used to maintain independent living for as long as possible and people are actively engaged within their neighbourhood. Worcester’s many successful sports clubs will provide inspiration to people to use state-of-the-art fitness and leisure facilities to be active and healthy.

Worcester city council provides strategic leadership to the health and wellbeing partnership and has overview of this action plan.
Looking back -
The Healthy Worcester Action Plan 2013-2016

The Healthy Worcester Partnership has met regularly during the last three years and has supported delivery against the Action plan. Key achievements for 2013-2016 have included:

**Older people and management of long-term conditions**

*Worcester community transport*

11,199 single journeys were undertaken – of these, 10,080 journeys for people physically unable to use the bus and 1,748 journeys for people able to use the bus but no appropriate bus available.

**Extend sessions (strength and balance classes) in community centres**

96 Extend sessions have been delivered in Ronkswood, Tolladine, and Dines Green community centres.

**Home to hospital**

402 clients have been supported by the home to hospital scheme.

**Foot care for older people**

222 foot care clinics were organised providing foot care to 1162 people.

**Mental health and Well-being**

*Volunteering projects*

A large number of volunteers have been recruited, trained and supported by partner organisations on a range of projects including health, social activities and projects working with children and young people.

**No Second Night out**

During the winter months, the No Second Night Out project prevented 16 people from spending a second night out in the cold and supported five entrenched sleepers.
Counselling services
85 people benefitted from free counselling sessions offered by early help.

Crush and charm programmes
26 Young people have undertaken the CRUSH programme in partnership with Women’s Aid. 10 young boys aged 13-14 years have undertaken CHARM training in respectful masculinity.

Strengthening healthier communities – time to talk project
Time to talk services successfully delivered from two GP practices in the areas of deprivation in Worcester city.

Worcestershire Works Well
In Worcester city, currently there are 23 businesses working towards achieving WWW. This includes:
- 15 businesses have reached level One
- Six businesses have reached level Two
- One business has reached level Three

Obesity
Cooking courses by HOW College Worcester
6 course run, a total of 35 people benefitted. Three ‘Eating well on a budget’ courses were run in Worcester City with 36 frontline staff participating.

Breastfeeding Support
A total of 52% of parents accessing children centre services have received breastfeeding support – this equates to 730 parents in 2015.

Alcohol
Swanswell:
There are specialised alcohol recovery clinics in Worcester run by experienced medics and supported by substance misuse workers. Swanswell carry out targeted work with individuals with a completion rate of 5.7% in 2016 across the county.

Bromyard Road project
Residents receive support for alcohol addiction and residing at the property on Bromyard road have taken up volunteering opportunities and actually secured employment and moved on to their own tenancy.

Health Chats
Four health chats sessions in the previous year with 59 people trained.
Worcester City Health Profile

Worcester City demographics

Worcester City contains one of the largest urban areas in Worcestershire, so has very different health and social parameters to the rural parts of the county.

- The population totalled 100,400 people at the 2014 census and 17% of the county’s population live in Worcester.
- In general Worcester has a younger population than Worcestershire as a whole, but it should be noted that Worcestershire has an older age profile than is seen across the whole of England. 60% of the Worcester population is under the age of 45, compared to 52.2% of the total population in Worcestershire, however it is more comparable with that of the England average of 57.5%. In contrast, the 65+ age group accounts for 15.6% of the total population in Worcester, compared to 20.5% of the population in Worcestershire, and 17.3% in England.
- There is a correspondingly higher proportion of younger people living in the district, particularly in the 0-24 age group, due to the student population. They represent 32% of the people in this district, compared with a 28% county average.
- Worcester has the lowest average life expectancy of all of the Worcestershire districts for both males and second lowest for females, however, neither is significantly lower than the England average.
- Of the six districts of Worcestershire, Worcester has the third largest percentage of its population in the most deprived quintile at 17.1%.

Wider determinants of health

- Employment in Worcester is at 77.8%, above both the regional and national averages based on the ONS 2013 mid-year estimates.
- Worcester City has a higher proportion of housing which is privately rented compared to other districts in the county, at just over 15%. This might be expected with the greater proportion of flats in this area, closely correlated with the age profile of the student population (Housing quality and availability is considered to still be a key wider determinant of health according to the World Health Organisation 2011).
- The rate of pupils achieving five or more GCSEs in Worcester is currently below the Worcestershire and National average, however it is not significantly different to the regional average.
- In socioeconomic terms, there is a high proportion of ‘hard pressed’ households in Worcester City, higher than the Worcestershire average (20% versus 16% respectively). Worcester City does have a lower proportion of residents reporting long term limiting illness compared to county average.
The Health of Worcester at a Glance
2016 PHOF Worcester Health Profile

The Association of Public Health Observatories (APHO) produces annual health profiles for every local authority area. These profiles help to provide a snapshot of the overall health of the local population and highlight potential problems through comparison with other areas and with the national average. In 2016, the Worcester Health Profile identified the following:

- The health of people in Worcester is generally similar to the England average.
- About 17% (3,200) of children live in low income families.
- Life expectancy is 10.8 years lower for men in the most deprived areas of Worcester than in the least deprived areas.
- In Year 6, 18.0% (179) of children are classified as obese.
- The rate of alcohol-specific hospital stays among those under 18 was 46.1 per 100,000 population. This represents 10 stays per year.
- The rate of alcohol-related harm hospital stays is 712 per 100,000 population, worse than the average for England. This represents 664 stays per year.
- The rate of self-harm hospital stays is 207.2 per 100,000 populations. This represents 217 stays per year.
- The rate of smoking related deaths is 276 per 100,000 populations. This represents 136 deaths per year.
- Rates of people killed and seriously injured on roads and TBare better than average.
- The rate of statutory homelessness is worse than average.
- Rates of violent crime and long term unemployment are better than average.

A ‘spine chart’ health summary showing the difference in health between the area and the average for England for 32 indicators can be seen on the next page.

The chart (p.14) shows how the health of people in this area compares with the rest of England. This area’s result for each indicator is shown as a circle. The average rate for England is shown by the black line, which is always at the centre of the chart. The range of results for all local areas in England is shown as a grey bar. A red circle means that this area is significantly worse than England for that indicator; and a green circle shows that the area is significantly better than England, however this may still indicate an important public health problem; yellow circles show that the area is not significantly different from the national average.
Health profile 2016 for Worcester city highlighted three main areas that were worse than the English average:

- Hospital stays for alcohol related harm
- Recorded diabetes
- Statutory homelessness

APHO – Changes over time

In general the number of issues highlighted in the APHO for Worcester over the last eight years has seen a decrease; levels of violent crime and teenage pregnancy (under 18) which were flagged as being significantly worse than the England average since 2006/2007 till 2013/2014 have now become similar to the English average.

Early deaths from heart disease and stroke were flagged as significantly worse in Worcester than the England average in 2010, 2011 and 2012 but had moved to not significantly different in 2013.

Alcohol specific hospital stays for under 18 year olds was added as a new indicator in 2012 and was showing as significantly worse than the England average in both 2013 and 2013/2014, however, by 2014 Worcester was not performing significantly worse than the England average for this indicator.

Life expectancy for males was reported as being significantly worse in Worcester than the England average in 2011 and 2012 but is now not significantly different to the national or regional average.

Hospital stays for self-harm was a new indicator in 2011 and Worcester has performed worse than the England average in this indicator since its introduction in the profile. However in 2015/2016, the rates have now become similar to the English average.

However rates of diabetes in the city have risen in the previous year and is now worse than the county average.
# Action Plan

## Project title/Objectives

| 1. | Five ways to well-being  
Enable Worcester City residents to improve their health and well-being promoting the ‘five ways to well-being.’ | Actions | Performance targets/milestones | Lead Officer/Organisation |
|---|---|---|---|---|
| | | Deliver health chats training | Deliver two sessions - train at least 30 people. | Remya Rajendren  
Worcestershire County Council |
| | | Plan and deliver a mental health campaign locally | Deliver a social media campaign to attract 100 followers.  
Campaign information distributed to all partners. | Warwick Neale  
Worcester City Council |
| | | Host an annual ‘Wise and Well’ event for people over the age of 50 years. | Provide information on services to 100 people over the age of 50 years. | Warwick Neale  
Worcester City Council |
| | | To promote and encourage volunteer activity through monthly gardening groups in public open spaces. | To enable five groups per month across the City with an average attendance of 60 people per month.  
To promote gardening groups in City Life magazine to encourage wider participation. | Warwick Neale  
Worcester City Council |
| | | To promote the benefits of having an allotment, both for healthy eating and exercise. | To increase the percentage of allotments from 92% to 95%. | Gemma Boulton  
Fortis Living |
| | | Provide opportunities for local communities to take the lead in Community Garden projects, aimed at developing relationships with others within the community and improving physical and mental well-being. | Run a programme during the Spring and Summer for engagement in community gardens. | Gemma Boulton  
Fortis Living |
## Priority One: Mental Health and Well-being throughout life

<table>
<thead>
<tr>
<th>Project title/Objectives</th>
<th>Actions</th>
<th>Performance targets/milestones</th>
<th>Lead Officer/Organisation</th>
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</table>
| **Provide a range of volunteering opportunities for adults and teenagers, aimed at developing relationships with others within the community and improving the physical and mental well-being.** | Ensure that at least 300 tenants are involved in volunteering activities. | Gemma Boulton  
Fortis Living |
| **Deliver Dementia Friends sessions in the community.** | Provide at least four Dementia Friends sessions. | Gill Read  
Alzheimer’s Society |
| **Bring together partners to form the Worcester City Dementia Action Alliance.** | Launch the alliance. Deliver on an action plan agreed by the partners. | Remya Rajendren  
Worcestershire County Council |
| **Advice and information for people living with Dementia, their friends and family.** | Provide tailored advice and support to enable people to live well with Dementia. | Gill Carter  
Age UK Herefordshire and Worcestershire |
| **Provide personalised support to people over 50 years to reduce their feelings of loneliness and enhance their well-being.** | Provide the service to 1,200 individuals every year. | Sophie Pryce  
Age UK Herefordshire and Worcestershire |
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<th>Project title/Objectives</th>
<th>Actions</th>
<th>Performance targets/milestones</th>
<th>Lead Officer/Organisation</th>
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<tr>
<td>6.</td>
<td>Digital Inclusion</td>
<td>Enable GP surgeries and pharmacies to support people to access online services.</td>
<td>Four GP surgeries Three pharmacies</td>
<td>Remya Rajendren Worcestershire County Council</td>
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<tr>
<td></td>
<td></td>
<td>Support residents to access online services in a social setting.</td>
<td>150 service users</td>
<td>Tim Marsh Fortis Living</td>
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<tr>
<td></td>
<td></td>
<td>Provide skills and knowledge in a social setting to support older people to safely access the internet and use digital technology.</td>
<td>Accommodate 1,116 clients every year.</td>
<td>Jane Longmore Age UK Herefordshire and Worcestershire</td>
</tr>
<tr>
<td>7.</td>
<td>Parenting Groups and Parenting Courses</td>
<td>Deliver parenting courses. 1:1 family support to parents, children and young people.</td>
<td>300 parents 350 individual packages</td>
<td>Vanessa Cole Parenting and Family Support - South Worcestershire - Action for Children</td>
</tr>
<tr>
<td>8.</td>
<td>Home from Hospital</td>
<td>Provide tailored services and support for up to six weeks to support older people returning home from hospital.</td>
<td>Provide the service to 1,000 individuals per year</td>
<td>Annette Cummings Age UK Herefordshire and Worcestershire</td>
</tr>
<tr>
<td>9.</td>
<td>Aids and Adaptations</td>
<td>Provide minor aids and adaptations such as grab rails to support people to remain independent in their own homes.</td>
<td>Complete all adaptations within 10 days of referral.</td>
<td>Sharon Dore Age UK Herefordshire and Worcestershire</td>
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<td>Priority One: Mental Health and Well-being throughout life</td>
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<tr>
<th>10. Handyperson</th>
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<tr>
<td><strong>Project title/Objectives</strong></td>
</tr>
<tr>
<td>Enable older people to live independently.</td>
</tr>
<tr>
<td><strong>Actions</strong></td>
</tr>
<tr>
<td>Provide a professional DIY service to maintain people's homes and keep them safe and secure.</td>
</tr>
<tr>
<td><strong>Performance targets/milestones</strong></td>
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<tr>
<td>Provide the service to 840 clients per year.</td>
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<tr>
<td><strong>Lead Officer/Organisation</strong></td>
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<tr>
<td>Sharon Dore</td>
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<td>Age UK Herefordshire and Worcestershire</td>
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<tr>
<th>11. Emergency Heating</th>
</tr>
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<tbody>
<tr>
<td><strong>Project title/Objectives</strong></td>
</tr>
<tr>
<td>Helping to alleviate the issues caused by lack of warmth in the home.</td>
</tr>
<tr>
<td><strong>Actions</strong></td>
</tr>
<tr>
<td>Loan out heaters in the event of heating fails or that it is not sufficient enough to heat up the home.</td>
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<tr>
<td><strong>Performance targets/milestones</strong></td>
</tr>
<tr>
<td>Provide heaters to people over the age of 50 years living within the Worcester district.</td>
</tr>
<tr>
<td><strong>Lead Officer/Organisation</strong></td>
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<tr>
<td>Age UK Worcester and District</td>
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<th>12. Foot Care</th>
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<tr>
<td><strong>Project title/Objectives</strong></td>
</tr>
<tr>
<td>Promote foot health of older people in the city.</td>
</tr>
<tr>
<td><strong>Actions</strong></td>
</tr>
<tr>
<td>Provide toenail cutting and podiatry services to older people who are unable to manage their own foot health.</td>
</tr>
<tr>
<td><strong>Performance targets/milestones</strong></td>
</tr>
<tr>
<td>Provide 2,400 appointments per year.</td>
</tr>
<tr>
<td><strong>Lead Officer/Organisation</strong></td>
</tr>
<tr>
<td>Jo Lobodzic</td>
</tr>
<tr>
<td>Age UK Herefordshire and Worcestershire</td>
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<th>13. Homeless Healthcare Centre</th>
</tr>
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<tr>
<td><strong>Project title/Objectives</strong></td>
</tr>
<tr>
<td>To provide a range of healthcare services for homeless people in Worcester.</td>
</tr>
<tr>
<td><strong>Actions</strong></td>
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<tr>
<td>To monitor the amount of sessions put per quarter and levels of access.</td>
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<tr>
<td><strong>Lead Officer/Organisation</strong></td>
</tr>
<tr>
<td>Mel Kirk</td>
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<tr>
<td>Maggs Day Centre</td>
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<th>14. Bereavement Support - South Worcestershire</th>
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<tr>
<td><strong>Project title/Objectives</strong></td>
</tr>
<tr>
<td>Support recently bereaved residents.</td>
</tr>
<tr>
<td><strong>Actions</strong></td>
</tr>
<tr>
<td>Provide a free service to those who are recently bereaved by sudden or unexpected death and may need support to help with feeling or practical issues and are registered with a South Worcestershire GP.</td>
</tr>
<tr>
<td><strong>Performance targets/milestones</strong></td>
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<tr>
<td>Provide service to service users?</td>
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<tr>
<td><strong>Lead Officer/Organisation</strong></td>
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<tr>
<td>Alice Spearing</td>
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<td>St. Richard's Hospice</td>
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<td>Project title/Objectives</td>
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<tr>
<td><strong>Priority One: Mental Health and Well-being throughout life</strong></td>
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</table>
| 15. *Living Well Days*  
Equip people with ways of information to increase their well-being.                                                | A six month pilot project to provide flexible courses for people with life-limiting illnesses to help them feel good and boost confidence.                                                                      | Provide service to 50% of current service users.                                                                                           | Alice Spearing  
St. Richard’s Hospice                                |
| 16. *Worcester Community Trust Snack and Chat*                                                                                                     | Lunch clubs for the over 50s in areas of highest need providing healthy food and social contact.                                                                                                          | 100 lunch clubs a year serving 2,000 lunches.                                                                                           | Sharon Amos  
Worcester Community Trust                             |
| 17. *Worcester Community Trust Youth Work*                                                                                                               | Youth clubs promoting healthy cooking, sexual health, confidence and self esteem and social contact.                                                                                                         | 1,000 sessions a year (20,000 contacts with young people)                                                                                   | Cheryl Fereday  
Worcester Community Trust                             |
| 18. *Support Access to Information and Advice*  
The service will focus on early intervention and prevention ensuring in particular that vulnerable adults have their advice and information needs met. | Helping people understand how care and support services work locally, the care and funding options available and how they can access care and support services.                                           | To assist 9,000 people over two years.                                                                                                     | Pippa Norfolk  
Worcestershire Advice Network                           |
| 19. *Worcester Community Trust - Community Connectors (dependent on funding)*  
Drop-in support sessions for the socially isolated of any age.                                                                                | Provide drop-in sessions for the socially isolated to improve mental health and well-being and peer group support. Provide health education projects with trainee GPs. | 100 sessions a year in areas of highest need.                                                                                             | Helen Scarrett  
Worcester Community Trust                             |
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<td><strong>Priority One: Mental Health and Well-being throughout life</strong></td>
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| 20. *Worcestershire Macmillan Citizens Advice*                 | Helping people affected by cancer as a patient, family member or carer. | Provide advice to maximise income in order to assist health and well-being during treatment and recovery. | *Geraint Thomas*  
Worcester CAB & WHABAC                                          |
| 21. *Worcester Community Trust - Healthy Cooking*              | Cooking courses at D G Den for those with learning disabilities, with young families, through the DAWN project (domestic abuse). | Eight courses per year.                                             | *Cheryl Fereday*  
Worcester Community Trust                                         |
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<td>Priority Two: Increasing physical activity</td>
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<tr>
<td><strong>1.</strong> Multi-Sports Community Programme</td>
<td>Enable more people to access holiday and out-of-school community and leisure sport provision to improve quality of life.</td>
<td>April 2017-March 2018 Participation 2,879 &lt;br&gt;April 2018-March 2019 to be confirmed</td>
<td>Matthew Rogers &lt;br&gt;Freedom Leisure</td>
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<td><strong>2.</strong> School Sport and Physical Activity</td>
<td>Developing sustainable sporting opportunities linking schools to community sports clubs.</td>
<td>April 2017-March 2018 Participation 10,698 &lt;br&gt;April 2018-March 2019 to be confirmed</td>
<td>Matthew Rogers &lt;br&gt;Freedom Leisure</td>
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<td><strong>3.</strong> Provide a programme of Fortis Living on Tour activities to run in school holidays which encourage getting active and promoting well-being.</td>
<td>Plan and deliver local events in Fortis communities during the school holidays.</td>
<td>Hold at least 50 community events each year.</td>
<td>Gemma Boulton &lt;br&gt;Fortis Living</td>
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<tr>
<td><strong>4.</strong> Sportivate/Youth Activities</td>
<td>Developing an innovative offer for 11-25 year olds to increase physical activity.</td>
<td>April 2017-March 2018 Participation 1,690 &lt;br&gt;April 2018-March 2019 to be confirmed</td>
<td>Matthew Rogers &lt;br&gt;Freedom Leisure</td>
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<td><strong>5. Living Well Service</strong>&lt;br&gt;Promote healthy lifestyle and self-care for people most in need.</td>
<td>Work with people supporting them to adopt a healthier lifestyle. Build community capacity through development of peer support and volunteer activity.</td>
<td>Achieve 10% increase in referrals.</td>
<td>Jayne McCullough&lt;br&gt;Worcestershire Living Well Service</td>
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<td><strong>6. Strength and Balance Classes</strong>&lt;br&gt;To enable older people to live independently and reduce their risk of falling.</td>
<td>Increase uptake of the strength and balance classes.</td>
<td>Participation: 250 referrals</td>
<td>Emma Gardner&lt;br&gt;Sports Partnership&lt;br&gt;Herefordshire and Worcestershire</td>
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<td><strong>7. Loving Later Life</strong>&lt;br&gt;Provide a programme of activities for over 55s helping to target social isolation and promote being active at every age.</td>
<td>Working in partnership with colleagues from Supported Housing and Extra Care Services to provide activities to keep tenants fit and active. We will source external funding to provide these activities.</td>
<td>Hold a programme of scheme based activities.</td>
<td>Gemma Boulton&lt;br&gt;Fortis Living</td>
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<td><strong>8. Planning for Health Supplementary Planning Document</strong>&lt;br&gt;Encourage health promoting built environment.</td>
<td>To produce a Supplementary Planning Document that provides further guidance on health related policies in the South Worcestershire Development Plan.</td>
<td>Six week public consultation on the draft SWDP in November. Adopted SWDP early 2017.</td>
<td>Marta Dziudzi&lt;br&gt;Worcestershire County Council Planning Team&lt;br&gt;Worcester City Council</td>
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| 9. Walking for Health  
Encourage walking as a form of physical activity. | To increase the number of people taking up health walks and training as health walk volunteers. | An increase of 10% in the number of walkers from the previous year. | Lynn Yendell  
Worcestershire County Council |
| 10. Walking Programmes | To increase the number of people who participate in the walks programme and in the social events. | An increase of 10% in the number of active walkers from the previous year. | Cliff Dimond  
Worcester Ramblers |
| 11. Disability Sport Worcester  
Improving and enabling people with disabilities to access opportunities to increase physical activity. | Deliver a wide range of sport activities for people with disabilities in a number of venues across the city. | Number of groups: 15  
Number of people to engage with: 130 | Andy Wheeler |
| 12. Healthier Food Choices  
To increase access to healthier food choices. | To encourage businesses to sign-up to the Healthier Food Choices Scheme. | To have at least 10 businesses sign-up in Worcester City. | Worcestershire Regulatory Services |
| 13. Active Ageing  
Promote physical activity for the over 50 year olds. | Design and deliver a physical activity programme to encourage the over 50 year olds to increase physical activity based on behaviour insights. | To support 50 inactive over 50 year olds to take up physical activity. | Worcester City Council and Freedom Leisure |
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<td><strong>Priority Three: Reducing harm from alcohol</strong></td>
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<tr>
<td><strong>1.</strong></td>
<td><strong>Alcohol Awareness Campaign</strong>&lt;br&gt;Increase awareness of the harm of drinking too much alcohol.</td>
<td>Plan, deliver and evaluate a campaign to reduce harm from alcohol in Worcester City over the festive period.</td>
<td>Hold one awareness raising session for frontline workers on harm from alcohol. Deliver campaign material to at least 40 businesses.</td>
<td>Department of Public Health Worcestershire County Council</td>
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<td><strong>2.</strong></td>
<td><strong>Worcesthershire Works Well</strong>&lt;br&gt;Enable employers to promote health and well-being of employees.</td>
<td>Encourage local businesses to sign-up to Worcestershire Works Well.</td>
<td>At least four new businesses to sign-up to the scheme every year. 50% to reach Level One.</td>
<td>Worcestershire County Council</td>
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<tr>
<td><strong>3.</strong></td>
<td><strong>Alcohol Education Sessions</strong>&lt;br&gt;To increase awareness of young people on risks of drinking too much alcohol.</td>
<td>Plan and deliver education on alcohol awareness. Give harms prevention advice to students in college, university, schools and youth venues.</td>
<td>Approximately 800 students/young people.</td>
<td>Ann Nicholls Detached Youth Team CSP, Worcester City Council</td>
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<td><strong>4.</strong></td>
<td><strong>Best Bar None</strong>&lt;br&gt;Promote responsible operation and management of premises serving alcohol.</td>
<td>Encourage premises to sign-up to Best Bar None scheme.</td>
<td>At least 10 bars to achieve Best Bar None status</td>
<td>Night Safe Worcester City</td>
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<tr>
<td>Local Health Needs</td>
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<td>1.</td>
<td>Air Quality</td>
<td>Engage and work with partners to plan ways to reduce ill effects of poor air quality on health.</td>
<td>Facilitate set-up of pilot projects to reduce ill effects of poor air quality on health in a selected air quality management zone in the city.</td>
<td>Chris Poole Worcestershire Regulatory Services Remya Rajendren Worcestershire County Council</td>
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<td>2.</td>
<td>Health Outcomes for BAME groups</td>
<td>Identify, understand and address differences in health outcomes in BAME groups in Worcester City.</td>
<td>Understand and address the reasons that contribute to differences in health outcomes in the city’s BAME population groups.</td>
<td>Helen Perry Smith South Worcestershire CCG Remya Rajendren Worcestershire County Council</td>
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<tr>
<td>Preventing Homelessness</td>
<td>1. Smart Move</td>
<td>To help single homeless people including childless couples who are homeless or at risk of homelessness to secure and maintain accommodation, advice, assistance and financial help such as deposit guarantee bond.</td>
<td>Provide rented sector access schemes aimed at the prevention of homelessness.</td>
<td>Dave George Worcester CAB and WHABAC</td>
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<td>2.</td>
<td>Smart Lets</td>
<td>Letting agency offering a range of services to landlords including fully leasing properties, rent collection and repair services and matching tenants to landlords.</td>
<td>Increasing the availability of private rented accommodation to people on low income.</td>
<td>Dave George Worcester CAB and WHABAC</td>
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<td>3.</td>
<td>Money Management and Budgeting</td>
<td>Helping people to budget save money, reduce expenditure and maximise income. Providing advice on energy and practical assistance to find best deals.</td>
<td>To provide people with necessary skills around money management and reduce fuel bills.</td>
<td>Steve Hemming Worcester CAB and WHABAC</td>
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</table>
Performance Management

The governance of the Healthy Worcester Partnership Plan is the responsibility of the Healthy Worcester Partnership. The partnership comprises of key partners that have a responsibility for health and well-being. The plan demonstrates partners’ contribution to delivering against this agenda. It is an expectation that all partners contributing to this plan have effective safeguarding policies and procedures in place.

The plan will be monitored on a quarterly basis at the Healthy Worcester Partnership meetings and reviewed on an annual basis. Annual progress reports will be produced to show progress against the plan. This will be reported to the Joint Worcestershire Health and Well-being Board, via the Health Improvement Group, as well as Worcester City Council Overview and Scrutiny Committee.
Acknowledgments
We would like to acknowledge the following for their contributions to this Health and Well-being Plan for Worcester City:

Alison Spearing  St Richards Hospice
Chris Reed  Fortis Living
Cliff Dimond  Worcester Ramblers
Councillor Lynn Denham  Cabinet member, Worcester City Council
Emma Gardner  Sports Partnership Herefordshire and Worcestershire
Hannah Cox  Freedom Leisure
Helen Scarrett  Worcester Community Trust
Jane Longmore  Age UK Herefordshire and Worcestershire
Jayne McCullough  Independence Trust
Di Beale  Worcestershire Health and Care Trust
Matthew Rogers  Freedom Leisure
Maureen Oliver  Worcestershire Association of Carers
Remya Rajendren  Worcestershire County Council
Richard Dilworth  University of Worcester
Warwick Neale  Worcester City Council
Ann Nicholls  Worcester City Council
Andy  Nightsafe Worcester

Comments about the plan
Worcester City Health and Well-being Plan 2017 – 2019

For further information about the Worcester City Health and Well-being Plan or the Worcester City Health and Well-being Partnership please contact:
Worcester City Health Improvement Co-ordinator
The Guildhall
High Street
Worcester
WR1 2EY
Tel: 01905 721143

The Worcester City Health and Well-being Plan will be located on the health page of the Worcester City Council website:
www.worcester.gov.uk